

# VETERANS BENEFITS SERVICES



[axxessmed.com](http://axxessmed.com)

337-484-1178



## WHAT WE'RE AIMING TO DO FOR YOU?

*You fought for our country, let us  
fight for you!*

**Axxess Medical Solutions aims to help our veterans through our independent Veterans Benefits Service by giving veterans control over their disabilities claims, and, importantly, by giving the veteran control over their time.**

## Top **7** Reasons Why VA Denies Claims

**#1** VA Denies Because You Lack a Current Disability – Do You Need a Diagnosis?

**#2** VA Denies Due to No Proof of In-Service Injury, Illness, or Event

**#3** VA Denies Due to Lack of a Medical Nexus Connecting Disability to Military Service

**#4** VA Denies VA Disability Benefits Due to Lack of Evidence

**#5** Veteran Missed Their C&P Exam Appointment

**#6** VA Denies Because The Veteran Used the Wrong VA Form

**#7** VA Denies Due to Missed VA Disability Form Deadlines



# What We Need From You

**Axxess Medical Solutions needs all pertinent military paperwork, including:**

1. **DD214** A DOCUMENT OF THE UNITED STATES DEPARTMENT OF DEFENSE, ISSUED UPON A MILITARY SERVICE MEMBER'S RETIREMENT, SEPARATION, OR DISCHARGE FROM ACTIVE DUTY IN THE ARMED FORCES OF THE UNITED STATES, E.G., U.S. AIR FORCE, U.S. ARMY, U.S. COAST GUARD, U.S. MARINE CORPS, OR U.S. NAVY.
2. **SEPARATION EXAM** A MEDICAL EVALUATION USED BY THE DEPARTMENT OF DEFENSE (DOD) AND DEPARTMENT OF VETERANS AFFAIRS (VA). IN THE DOD, WE CALL IT "SEPARATION HISTORY AND PHYSICAL EXAMINATION (SHPE)" IN THE VA, THEY CALL IT THE "DISABILITY EXAM".
3. **POST DEPLOYMENT QUESTIONNAIRE** A DOCUMENT THAT ADDRESSES DEPLOYMENT RELATED EXPOSURES THAT YOU MAY HAVE COME IN CONTACT WITH DURING YOUR TOUR OF DUTY.
4. **ENLISTMENT RECORDS/ENTRANCE EXAM** A RECORD OF ENLISTMENT OR REENLISTMENT INTO THE U.S. ARMED FORCES. THIS INFORMATION BECOMES A PART OF THE SUBJECT'S MILITARY PERSONNEL RECORDS WHICH ARE USED TO DOCUMENT PROMOTION, REASSIGNMENT, TRAINING, MEDICAL SUPPORT, AND OTHER PERSONNEL MANAGEMENT ACTIONS.
5. **MILITARY SERVICE TREATMENT RECORDS** A SERVICE PROVIDED MEDICAL AND DENTAL DOCUMENTATION, TO INCLUDE CIVILIAN PROVIDED MEDICAL AND DENTAL DOCUMENTATION, ARMED FORCES HEALTH LONGITUDINAL TECHNOLOGICAL APPLICATION (AHLTA) WEB PRINT (AWP) INFORMATION, AND THE STR CERTIFICATION LETTER DD.
6. **VETERANS HEALTH ADMINISTRATION RECORDS** DOCUMENT COLLECTION OF TREATMENT RECORDS FOR DOCTORS OR ANY HEALTH CARE PROVIDER, ONCE THEIR ACTIVE DUTY IS COMPLETED IF THEY HAVE EVER BEEN TREATED AT ANY VETERAN'S FACILITY ANYWHERE.
7. **CIVILIAN RECORDS** ANY AND ALL PRIVATE MEDICAL RECORDS FROM MEDICAL VISITS, PROCEDURES, AND SURGERIES COMPLETED OUTSIDE THE VA SYSTEM. FOCUS SHOULD BE ON ALL AND ANY RECORDS PERTAINING TO SERVICE CONNECTED AILMENTS.



- All **PAPERWORK** needs to be turned over to Axxess Medical Solutions in a timely fashion, BEFORE your scheduled appointment to give us time to research your medical history.
  
- **Know Important Dates**
  - Dates of Service,
  - Dates of Insults/Incidents,
  - Dates of Medical Visits or Procedures, and
  - All other Dates Pertaining to Your DBQ's
  
- **Know All Medications**
  - Name of medicine
  - Dosage
  - Frequency
  
- **Know All Important Details of Insults or Injuries**
  - Date(s) of insult/Injury
  - Details of Onset
    - Summary of how insult/injury happen
  - Course of Onset
    - Details of medical actions done at time of insult/injury
  - Current Symptoms
  - Any and All Discharge Summaries
  - Current Treatment and Frequency



## **Top 7 C&P Exam Tips to Help Your Case**

**Tip #1.** Read through your military, VA, and private medical records

**Tip #2.** Review CFR, Title 38, Part 4, Schedule for Rating Disabilities

**Tip #3.** Prepare for the day. Rest, eat, and hydrate

**Tip #4.** Be "ok" with being vulnerable

**Tip #5.** Explain how your disabilities are limiting your work, life, and social functioning

**Tip #6.** Know your true story cold as well as any in-service stressor events

**Tip #7.** Give the C&P examiner a detailed picture of your life before, during, and after service

Axxess Medical Solutions  
151 South Park Rd., Suite 101  
Lafayette, LA 70508

## Engagement Letter; VBS

Dear Veteran:

We are pleased that you have entrusted Axxess Medical Solutions to help you with maximizing your veteran disability benefits. This letter is intended to describe the terms, conditions, and scope of services Axxess Medical will be retained to provide during this engagement.

### 1. Veteran Benefits Services

Our goal is to provide you with medical services of the highest quality and efficiency; to provide the medical assessments required to establish a fully developed claim. The scope of work will include medical evaluations, medical reporting and procedural support to ensure benefits are optimized.

Veteran Benefits Services will include any combination of the following, based on the individual need of the veteran. The service required could include all or some of the following, based on whether the claim is new or a rejected claim that needs to be amended and submitted.

- |    |   |       |
|----|---|-------|
| A. | Initial Consultation (screening questionnaire) ALL:                             | \$500 |
| B. | Completion of the required DBQ's  |       |
| C. | Research required to support the medical conclusions in the Nexus letter        |       |
| D. | Technical writing of the Nexus Letter, including medical opinion and rationale. |       |

### 2. Veteran Support Team

#### Hourly Rate

Mark E. Freeman, M.D., U.S. Navy and Marine Corps Veteran; Medical Director	\$300
Robert Rogers, U.S. Army Veteran; VBS Coordinator	\$100
Candice Freeman, Procedural Consultant, Technical Writer	\$150
Ryan Nadolski, U.S. Navy Veteran, Appeals Coordinator	\$100

### 3. Program Economics

Initial Screening Consultation	\$500 for ALL:
Completion of DBQ's	\$1,000 or (\$350-\$500/ DBQ) depending on complexity;

Complete Packet, including Nexus, medical opinion and rationale letter. \$1,500 or (\$750-\$1,500/Nexus) depending on complexity.

#### 4. Veteran Expectations

The VBS @ Axxess Medical Solutions disability claim process has been developed and refined over the past 5 years. It will provide the veteran with a fully developed claim including all supporting medical diagnosis and service connections to substantiate the claim. However, approval and ratings for the veteran's claim is at the sole discretion of the VBA. Axxess Medical is not providing any guarantees or warranties inferred or otherwise for the completed disability claim.

Should the VBA deny a claim, Axxess Medical Solutions can and will assist the veteran with the appeals process. Each claim is independent and specific to the veteran; therefore, the appeals process is also unique to the veteran. The appeals process could involve any of the following steps: review of decision letter, additional research, revision of existing claim, formal request for and HLR, Supplemental Claim and/or Board of Veteran Appeals.

The cost of the appeals process will be billed on a time and material basis; based on the hourly rates of the personnel utilized to complete the appeal. See the hourly rates above in section 2.

#### 5. Payment Terms

Axxess Medical Solutions provides medical services that are not typically covered by conventional medical insurance. Therefore, payment for services is due prior to completion of the services. A super-bill will be provided for the veteran to submit to their insurance provider for possible reimbursement.

However, if testing is required as part of the diagnosis, those costs may be covered by your health insurance provider.

A cancellation courtesy call must be made within 24 hours, or a minimum no-show fee will be charged! (Minimum of 15 minutes - \$75.)

#### Approval of Engagement:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
VBS Approval

**Gulf War General Medical Examination (Including Burn Pits)  
Disability Benefits Questionnaire**

Name of patient/Veteran: \_\_\_\_\_ SSN: \_\_\_\_\_

**Your patient is applying to the U. S. Department of Veterans Affairs (VA) for disability benefits. VA will consider the information you provide on this questionnaire as part of their evaluation in processing the Veteran's claim.**

**Note:** The General Medical Questionnaire is a screening examination for all body systems and is not meant to elicit the detailed information about specific conditions that is necessary for rating purposes.

Therefore, all claimed conditions, and any found or suspected conditions that were not claimed, should be addressed by referring to and following all appropriate questionnaires to assure that the examination for each condition provides information adequate for rating purposes.

This exam is to ensure that any conditions that might not be specifically addressed on the original exam request are identified for possible entitlement to benefits.

**DEFINITIONS:** VA statutes and regulations provide for service connecting certain chronic disability patterns based on exposure to environmental hazards experienced during military service in Southwest Asia. The environmental hazards may have included:

- exposure to smoke particles from oil well fires
- exposure to pesticides and insecticides
- exposure to indigenous infectious diseases
- exposure to solvent and fuel fumes
- ingestion of pyridostigmine bromide tablets, as a nerve gas antidote
- the combined effect of multiple vaccines administered upon deployment
- inhalation of ultra fine-grain sand particles
- exposure to smoke and particles from military installation "burn pit" fires

The chronic disability patterns associated with these Southwest Asia environmental hazards have two distinct outcomes. One is referred to as "undiagnosed illnesses" and the other as "diagnosed medically unexplained chronic multisymptom illnesses". An undiagnosed illness is established when findings are present that cannot be attributed to a known, clearly defined diagnosis, after all likely diagnostic possibilities for such abnormalities have been ruled out. Examples of medically unexplained chronic multisymptom illnesses include, but are not limited to:

- chronic fatigue syndrome
- Fibromyalgia
- irritable bowel syndrome



Name of patient/Veteran: \_\_\_\_\_ SSN: \_\_\_\_\_

**Your patient is applying to the U. S. Department of Veterans Affairs (VA) for disability benefits. VA will consider the information you provide on this questionnaire as part of their evaluation in processing the Veteran's claim.**

The following list of signs and symptoms may represent an "undiagnosed illness" or "diagnosed medically unexplained chronic multisymptom illness" for which a Gulf War Veteran may be presumptively service connected:

**Please check off any and all symptoms experienced below:**

- Ringing, buzzing, chirping and humming in the ears (tinnitus)
- Headaches (tension; cluster; migraines)
- Sleep disturbances (including Sleep Apnea)
- Chronic Fatigue (> 6 months)
- Migrating muscle and joint pain (generalized body aches and pains)
- Gastrointestinal signs or symptoms: upper GI (GERD); lower GI (IBS)
- Upper or lower respiratory system; signs or symptoms (Sinusitis/Rhinitis/Laryngitis); Asthma, COPD)



AXXESS MEDICAL SOLUTIONS

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## CREDIT CARD AUTHORIZATION FORM

Please complete all fields. You may cancel this authorization at any time by contacting us. This authorization will remain in effect until cancelled.

### CREDIT CARD INFORMATION:

CARD TYPE:  MASTERCARD  VISA  DISCOVER  AMEX  
 OTHER \_\_\_\_\_

CARDHOLDER NAME: \_\_\_\_\_

CARD NUMBER: \_\_\_\_\_

EXPIRATION DATE (mm/yy): \_\_\_\_\_ CODE: \_\_\_\_\_

CARDHOLDER ZIP CODE (from card billing address): \_\_\_\_\_

I, \_\_\_\_\_ authorize AXXESS MEDICAL SOLUTIONS to charge my credit card above for agreed upon purchases. I understand that my information will be saved to file for future transactions on my account.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date