# You fought for our country. Let us fight for you!

VBS at Axxess Medical Solutions aims to help our veterans through our independent Veteran Benefit Services by giving veterans control over their disability claims.



### Documents you will need:

1. **DD214** A document of the United States Department of Defense, issued upon a military service member's retirement, separation, or discharge from active duty in the armed forces of the U.S.Equipment Group; U.S. Air Force; U.S. Army; U.S. Coast Guard; U.S. Marine Corps; or U.S. Navy.

### 2. A COPY OF YOUR DRIVER'S LICENSE OR PICTURE ID

3. **COPIES OF ALL OF YOUR DECISION LETTERS-** these are letters from the VA that state what you are service connected/denied for, how, and why.

The **Engagement Packet** must be completed and returned to Axxess Medical Solutions, with copies of your DD214, decision letter(s), and your state ID or valid driver's license prior to *your* scheduled initial consultation appointment.

### **TIPS TO HELP YOUR CASE:**

1.	Call the VA Hotline for your state and ask to open an Intent to File and know what
	date it was opened.

2. Go to VA.Gov and create an ID.Me account. Please remember your log in.

### **CONTACT US TODAY**

AXXESS MEDICAL SOLUTIONS 151 Southpark Rd., Ste 101 Lafayette LA 70508

> vbs@axxessmed.com 337-484-1178

#### Dear Veteran:

We are pleased that you have entrusted Axxess Medical Solutions to help you with maximizing your veteran disability benefits. This letter is intended to describe the terms, conditions, and scope of services Axxess Medical will be retained to provide during this engagement.

### 1. Veteran Benefits Services

Our goal is to provide you with medical services of the highest quality and efficiency; to provide the medical assessments required to establish a fully developed claim. The scope of work will include medical evaluations, research, medical reporting and procedural support to ensure contentions are optimized.

Veteran Benefits Services will include any combination of the following, based on the individual need of the veteran. The service required could include all or some of the following, based on whether the claim is new or a rejected claim that needs to be amended and submitted:

- A. Initial Consultation (screening questionnaire)
- B. Completion of the required DBQ's
- C. Research required to support the medical conclusions in the Nexus Letter
- D. Technical writing of the Nexus Letter, including medical opinion and rationale.
- E. Assistance/coaching for submittal process
- F. Complete Claim Decision Follow up and Support

### 2. Program Economics

A complete explanation of program cost, payment options and value, you can contact Axxess Medical Solutions as follows:

- Contact your VBS recruiter
- Contact the office at (337) 484-1178 and ask for a Recruiter or Intake Coordinator
- Email us as <a href="mailto:vbs@axxessmed.com">vbs@axxessmed.com</a>

### 3. Veteran Expectations

The VBS @ Axxess Medical Solutions disability claim process has been developed and refined over the past 5 years. It will provide the veteran with a fully developed claim (FDC) including all supporting medical diagnosis and service connections to substantiate the claim. However, approval and ratings for the veteran's claim is at the sole discretion of the VBA. Axxess Medical is not providing any guarantees or warranties inferred or otherwise for the completed disability claim.

Should the VBA deny a claim, Axxess Medical Solutions can and will assist the veteran with the appeals process. Each claim is independent and specific to the veteran; therefore, the appeals process is also unique to the veteran. The appeals process could involve any of the following steps:

- review of decision letter
- additional research
- revision of existing claim
- formal request for a Higher Level Review (HLR)
- Submittal of new and relevant evidence

Should the appeals process prove to be overly extensive, it may be subject to be billed on a time and material basis; based on the hourly rates of the personnel utilized to complete the appeal. See the hourly rates below.

### 4. Payment Terms

Axxess Medical Solutions provides medical services that are not typically covered by conventional medical insurance. Therefore, payment for services is due at the time of service. Your fully prepared packet will be available for you to submit only when AMS has received payment in full.

If you should cancel, please call the office at 337-484-1178 within 24 hrs prior to your appointment. If no call is made, there will be a \$75 no show fee.

#### 5. Disclaimer

Axxess Medical Solutions is not accredited or associated with the DVA or VA in any way. We do not claim to be attorneys or give any legal advice. We do not claim to be VSO's or VSA's. Axxess Medical Solutions only provides medical diagnosis and independent medical opinions. Axxess Medical Solutions is a for profit organization. As such, Axxess Medical Solutions does not in any way guarantee or promise a client will receive any remuneration of disability benefits.

	Signature _	Print name
Date		

### **AMS FINANCING OPTIONS:**

### **LENDMARK FINANCIAL SERVICES**

www.lendmarkfinancial.com
 3619 Ambassador Caffery Ste. E
 Lafayette, LA 70503
 (337) 915-0300

### PayPal "Pay Later"

- www.paypal.com/us/digital-wallet/ways-to-pay/credit-
- services/payserivces/paypal-credit
- 6-24 month terms available
- PayPal account in good standing
- Soft Credit Check
- Quick Approval

### **Care Credit**

- www.carecredit.com/apply
- 12-60 month terms
- Payments range from \$135-\$250 monthly
- Immediate Credit decisions
- Accepted across 270,000 medical providers
- Can be used for most medical service

### Self Pay - (4) Incremental Payments

- 1. Initial Screening
- 2. Completion of DBQ's (5-7 each)
- 3. Nexus, Medical Opinion & amp; Rationale letter
- 4. Completed FDC
- "FDC" submitted ONLY after "payment in full"

## General Medical Examination (Including Burn Pits) Disability Benefits Questionnaire

Your patient is applying to the U. S. Department of Veterans Affairs (VA) for disability benefits. VA will consider the information you provide on this questionnaire as part of their evaluation in processing the Veteran's claim.

**Note:** The General Medical Questionnaire is a screening examination for all body systems and is not meant to elicit the detailed information about specific conditions that is necessary for rating purposes.

Therefore, all claimed conditions, and any found or suspected conditions that were not claimed, should be addressed by referring to and following all appropriate questionnaires to assure that the examination for each condition provides information adequate for rating purposes.

This exam is to ensure that any conditions that might not be specifically addressed on the original exam request are identified for possible entitlement to benefits.

**DEFINITIONS:** VA statutes and regulations provide for service connecting certain chronic disability patterns based on exposure to environmental hazards experienced during military service. The environmental hazards may have included:

- exposure to smoke particles from oil well fires
- exposure to pesticides and insecticides
- exposure to indigenous infectious diseases
- exposure to solvent and fuel fumes
- ingestion of pyridostigmine bromide tablets, as a nerve gas antidote
- the combined effect of multiple vaccines administered upon
- inhalation of ultra fine-grain sand particles
- exposure to smoke and particles from military installation "burn pit" fires

Print name
 i illitilallic

Please check off any and all symptoms experienced

The chronic disability patterns associated with these environmental hazards have two distinct outcomes. One is referred to as "undiagnosed illnesses" and the other as "diagnosed medically unexplained chronic multisymptom illnesses". An undiagnosed illness is established when findings are present that cannot be attributed to a known, clearly defined diagnosis, after all likely diagnostic possibilities for such abnormalities have been ruled out. Examples of medically unexplained chronic multisymptom illnesses include, but are not limited to:

- chronic fatigue syndrome
- fibromyalgia syndrome
- irritable bowel syndrome

The following list of signs and symptoms may represent an "undiagnosed illness" or "diagnosed medically unexplained chronic multisymptom illness" for which a Gulf War Veteran may be presumptively service connected:

below:			
Ringing, buzzing, chirping and humming in the ears (tinnitus)			
Headaches (tension; cluster; migraines)			
Upper respiratory symptoms (Sinusitis/Rhinitis/Pharyngitis)			
Sleep Apnea (requiring a CPAP)			
Fatigue lasting greater than 6 months; (CFS)			
Generalized body aches and pain; (Fibromyalgia syndrome)			
Gastrointestinal symptoms; (IBS)			

### **DISCLAIMER:**

There are certain conditions we cannot claim:

- Mental Health Disorders such as PTSD, anxiety, adjustment disorder, etc.: The reason for this is because per the VBA, a VA contracted mental health provider must conduct a Mental Health Assessment on the Veteran, make the diagnoses, and send in the proper paperwork to the VBA. Dr. Freeman is NOT a VA contracted doctor.
- Back, Neck, feet, etc.: Anything musculoskeletal has to be done in house due to required goniometric measurements. Most conditions, such as back or neck injuries may only get you 10%-20%. If you would like to come in and get a range of motion done for a back or neck injury, we can. However, the condition known as Fibromyalgia Syndrome is generalized body aches and pains all over the body. If you meet the criteria for this presumptive diagnosis, you may get a 40% rating for this condition that does not require in house appointments.
- Insomnia: if you have a service connected Mental health disorder (PTSD, anxiety, Stress, etc.), insomnia would fall underneath that "umbrella." If you do not have a service connected mental health disorder, and you suffer from insomnia, we could claim it if you meet the criteria.

### **CREDIT CARD AUTHORIZATION FORM**

Please complete all fields. You may cancel this authorization at any time by contacting us. This authorization will remain in effect until canceled.

CREDIT CARD INFORMATION:		
CARD TYPE: MASTERCARD VISA DISCOVER AMEX OTHER		
CARDHOLDER NAME:		
CARD NUMBER:		
EXPIRATION DATE (mm/yy): CODE:	•	
CARDHOLDER ZIP CODE (from card billing address):  I,authorize AXXESS MEDICAL		
SOLUTIONS to charge my credit card above for agreed upon purchases. I understand that my information will be saved to file for future transactions on my account.		
Customer SignatureDate		

### **PERSONAL INFORMATION**

### Please type or write legibly

NAME	
MAILING ADDRESS	
PHYSICAL ADDRESS :	(if different from
mailing address)	( u
EMAIL	
PHONE NUMBER (with area code)	
	<u></u>

Please include a copy of your state ID or driver's license.